Mac's Resource Services Single Computer Wireless Network Installation

For Microsoft Windows® XP and XP Pro Desktops Laptops- $100.00
Mac's Resource Services will connect your new wireless router to your broadband connection and help set up a more secure connection to your new or existing computer.

Offer Details:

- Connect 1 router to 1 Desktop **or** Notebook Computer.
- Connect to your existing Internet Provider.
- Configure Encryption and Security Configuration.
- Activate Available Windows Firewall.
- Set network for maximum signal performance.
- Provide a brief overview of installation

Terms and Conditions:

- Services may be subject to geographical limitation, such as rural areas or technician availability
- Next day appointments may be restricted in some limited delivery areas and must be made before 3pm local time.
- Additional charges apply for trips, distance, or time (repair services includes up to 2 trips and under 2 hours to completed event).
- All packages exclude specialty installations such as cabling, enterprise hardware and software or customer configurations.
- All packaged offers ONLY apply to computer running Windows XP/XP Pro - or Windows Vista versions or Windows 2000.
- Upgrades and digital products must be compatible with system and software.
- Downloading features require a high-speed internet connection.
- Products must be in good working order at time of service delivery
- Flat-rate repairs are not included in with packaged services.
- VPN/ISP services require pre-determined support documentation prior to installation.
- Adult (over 18) must be present during the appointment.

Mac's Resource Services TechPro Desktop PC One Item Upgrade

For Microsoft Windows® XP and XP Pro Desktops - $75.00
Get your current computer up to speed!
Mac's Resource Services will install any one upgrade product to enhance performance and make sure it is properly configured for maximum performance. You will save time having to disconnect your computer, find the right tools, or fumble with connectors or small parts inside your PC.

Performance upgrade installation details:
Our service technicians will install and upgrade of any one item from the following list into a functional Windows compatible desktop PC, regardless of where you bought it.

- Hard drive
- Video or audio card
- Network card or adaptor
- Media drive (DVD-R/CD-R or media reader)
- RAM (Notebooks installation also available)
- New processor
- Modem or USB card or I/O device
- Standard application software

If you have more than one thing to install: See our Performance Upgrade Package, starting at only $30 more!

Terms and Conditions

1. An adult over the age of 18 must be present while technician is on-site.
2. Computer must be easily accessible at time of appointment.
3. Computer must be in working condition and compatible for chosen upgrades.
4. Microsoft Windows® 98 operating systems may require additional configuration charges.
5. Additional charges apply for required (or optional) parts and/or hardware and software upgrades needed to complete the requested service.
6. Parts and software purchased for repair are subject to their individual warranty as applied by the manufacturer.
7. Mac's Resource Services guarantees the workmanship of the requested service for seven days following the date the service was performed. Subsequent reconfiguration or changes and modifications to the computers or products serviced void the labor warranty.
8. Standard Mac's Resource Service's service delivery is considered within 3 miles of a Mac's Resource Service's location. However, we deliver to most area in Delaware New Jersey, and Pennsylvania.
9. Service labor offers must be prepaid. Changes in appointments should be made at least 24 hours in advance by calling (302)563-9592.
10. Mac's Resource Services reserves the right to rearrange or cancel appointments but will make every effort to accommodate customer's first choice of date and time.

Mac's Resource Services TechPro Basic Worry Free Wireless Networking

For Microsoft Windows® XP and XP Pro Desktops Laptops- $150.00
Mac's Resource Services will install your wireless network and help make sure that you are more secure from Internet intruders who could steal your private information or share your connection.

We can make your network connections more productive for your home or your office

Unlike 60% of today's wireless users - you can be sure your connection is has the most security available to avoid intruders who can access private information

Make sure your Internet connection stays "fast"- don't share it with unauthorized users and neighbors

Details

- On-site service is within 40-mile radius of location.
- Next day appointments may be restricted in some limited delivery areas and must be made before 12pm local time.
- Additional charges apply for trips, distance, or time (repair services includes up to 2 trips and under 2 hours to completed event).
- This is a labor offer only. Parts sold separately.
- All packages exclude specialty installations such as cabling, enterprise hardware and software or customer configurations.
- All packaged offers ONLY apply to computer running Windows XP/XP Pro - or Windows Vista versions or Windows 2000.
- These offers do not apply to any Apple OS systems being connected or upgraded. (Ask about Apple Packaged Services and pricing).
- Upgrades and digital products must be compatible with system and software.
- Downloading features require a high-speed internet connection.
- Products must be in good working order at time of service delivery
- Flat-rate repairs are not included in with packaged services.
- VPN/ISP services require pre-determined support documentation prior to installation.
- Adult (over 18) must be present during the appointment.

Mac's Resource Services TechPro Deluxe Worry Free Wireless Networking

For Microsoft Windows® XP and XP Pro Desktops Laptops- $200.00
Mac's Resource Services will install your wireless network and help make sure that you have increased security on the Internet from intruders who could steal your private information or share your connection.

Our Deluxe installation includes is great for first time network users. We will install one or two software applications (like security programs or office programs), set up your Internet Service Provider (ISP) and set up file sharing so you and your family can share music, pictures and data. We will go over 10 helpful hints to stay secure and productive on the Internet.

We can make your network connections more productive for your home or your office

Unlike 60% of today's wireless users - you can be sure your connection has the security to protect you from intruders who can access private information
Make sure your Internet connection stays "fast"- don't share it with unauthorized users and neighbors

Details

- On-site service is within 40-mile radius of purchase location.

- Next day appointments may be restricted in some limited delivery areas and must be made before 3pm local time.

- Additional charges apply for trips, distance, or time (repair services includes up to 2 trips and under 2 hours to completed event).

- This is a labor offer only. Parts sold separately.

- All packages exclude specialty installations such as cabling, enterprise hardware and software or customer configurations.

- All packaged offers ONLY apply to computer running Windows XP/XP Pro - or Windows Vista versions or Windows 2000.

- These offers do not apply to any Apple OS systems being connected or upgraded. (Ask about Apple Packaged Services and pricing).

- Upgrades and digital products must be compatible with system and software.

- Downloading features require a high-speed internet connection.

- Products must be in good working order at time of service delivery

- Flat-rate repairs are not included in with packaged services.

- VPN/ISP services require pre-determined support documentation prior to installation.

- Adult (over 18) must be present during the appointment.

Mac's Resource Services TechPro Basic Desktop/Notebook Set Up and Connection

Mac's Resource Services will save you time by un-boxing and setting up your desktop system (computer/monitor) and make sure that you are starting out by getting more performance from your PC. Save time having to dig under a desk and spend time updating and registering your new software. We will help. Even notebooks take time, and you want the speed and access to make your new computer hum with optimized set up.

Details

- On-site service is within 40-mile radius of purchase location.

- Next day appointments may be restricted in some limited delivery areas and must be made before 3pm local time.

- Additional charges apply for trips, distance, or time (repair services includes up to 2 trips and under 2 hours to completed event).

- This is a labor offer only. Parts sold separately.

- All packages exclude specialty installations such as cabling, enterprise hardware and software or customer configurations.

- All packaged offers ONLY apply to computer running Windows XP/XP Pro - or Windows Vista versions or Windows 2000.

- These offers do not apply to any Apple OS systems being connected or upgraded. (Ask about Apple Packaged Services and pricing).

- Upgrades and digital products must be compatible with system and software.

- Downloading features require a high-speed internet connection.

- Products must be in good working order at time of service delivery

- Flat-rate repairs are not included in with packaged services.

- VPN/ISP services require pre-determined support documentation prior to installation.

- Adult (over 18) must be present during the appointment.

Mac's Resource Services TechPro Deluxe Desktop/Notebook Set Up and Connection

For Microsoft Windows® XP and XP Pro Desktops Laptops- $200.00
Mac's Resource Services will save you time by un-boxing and setting up your desktop system (computer/monitor) and make sure that you are starting out right. Save time having to dig under a desk and spend time updating and registering your new software. We will help. Even notebooks take time, and you want the speed and access to make your new computer hum with optimized set up.

Our Deluxe Desktop/Notebook Set Up also includes getting your email set up and Outlook arranged so you can send and receive messages and keep track of your contacts. Plus we will connect your additional devices like: Printers, all-in-one printers, scanners, digital cameras or music devices and 2 software applications (like security or productivity software).

It's faster and more complete than if you do it yourself.

Save the chore of getting everything set up and plugged in secure.

It's an affordable way to get a student or relative away from home connected on the Internet and set up with email and IM capability.

- We can help you overcome your concerns about connecting to your broadband.

Details

- On-site service is within 40-mile radius of purchase location.
- Next day appointments may be restricted in some limited delivery areas and must be made before 12pm local time.
- Additional charges apply for trips, distance, or time (repair services includes up to 2 trips and under 2 hours to completed event).
- This is a labor offer only. Parts sold separately.
- All packages exclude specialty installations such as cabling, enterprise hardware and software or customer configurations.
- All packaged offers ONLY apply to computer running Windows XP/XP Pro - or Windows Vista versions or Windows 2000.
- These offers do not apply to any Apple OS systems being connected or upgraded. (Ask about Apple Packaged Services and pricing).
- Upgrades and digital products must be compatible with system and software.
- Downloading features require a high-speed internet connection.
- Products must be in good working order at time of service delivery
- Flat-rate repairs are not included in with packaged services.
- VPN/ISP services require pre-determined support documentation prior to installation.
- Adult (over 18) must be present during the appointment.

Mac's Resource Services TechPro On-Call Desktop Computer Service

Computer on the blink?
Need someone to help you get you over the rough spots? Hire our service technician at one flat-rate labor price, plus save 50% on service or repair of additional computers during the same visit.

There are no hourly charges for this package, even if we have to come out a second time to finish the requested service. (Required parts and software additional.)

Flat-rate service and repair examples:

- We specialize in on-site assistance, troubleshooting, service, and repairs.
- Diagnose and troubleshoot problems; recommend hardware repairs or software adjustments.
- Provide guidance for the purchase of required hardware or software.
- Reboot the technology and make sure it's running smoothly again.
- Let us know what you want when you call us.

Bought new technology products?
Our service technicians install and connect a variety of digital equipment, see the Connection and Set-Up Package.

Need warranty repair?
Bring it to us! No matter where you purchased your computer, our in-store Service Centers can help. We offer fast warranty service on popular brands of Microsoft Windows® desktops and notebooks, and Apple computers. See our Warranty Repair page for more details.

Terms and Conditions:

1. An adult over the age of 18 must be present while technician is on-site.
2. Computer must be easily accessible at time of appointment.
3. Customer is responsible for licensed operating system software and restore software, if needed to complete a repair
4. Parts and software purchased for repair are subject to their individual warranty as applied by the manufacturer.
5. Microsoft Windows® 98 operating systems may require additional configuration charges.
6. Changes in appointments should be made at least 24 hours in advance by calling (302)563-9592.
7. Mac's Resource Services reserves the right to rearrange or cancel appointments but will make every effort to accommodate customer's first choice of date and time.
8. Additional charges apply for required (or optional) parts and/or hardware and software upgrades needed to complete the requested service.
9. Parts and software purchased for repair are subject to their individual warranty as applied by the manufacturer.
10. Mac's Resource Services guarantees the workmanship of the requested service for seven days following the date the service was performed. Subsequent reconfiguration or changes and modifications to the computers or products serviced void the labor warranty.
11. Standard Mac's Resource Services services delivery is considered within 40 miles of a Mac's Resource Services location. Service labor offers must be prepaid

Mac's Resource Services TechPro Antivirus ProPack: Virus Removal And Security Audit

For Microsoft Windows® XP and XP Pro Desktops Laptops- $50.00
Let Mac's Resource Services come to your home or office and perform a complete virus and worm removal and security audit, and give you tips to help you keep your information safe from intruders.

Details

Virus Removal

- Perform security audit on current defensive application software tools available on your computer
- Update any available security applications already on your computer
- Run utilities that will scan and detect viruses on your computer

Worm and Spyware Removal

- Scan for worms and well-known Trojans
- Run utilities that will help eradicate common ad-ware, key loggers, and search hijacks
- Run utilities that will scan and detect less-common Trojans

Security Audit, Updates and Repair Options

- Run Microsoft® Baseline Security Analyzer to examine settings that may allow a hacker to take control of your system, and adjust accordingly
- Download and run utilities to clean system
- Re-check system to ensure that the computer was successfully cleaned
- Check that mal-ware protection tools are properly working
- Reset System Restore points to the new clean state

Recommended Bonus Installation

- Install your purchased anti-virus or Internet security software to help prevent future issues
- We recommend that you purchase security software to help keep your personal information private, and prevent future issues with your computer.

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2. Computer must be easily accessible at time of appointment.
3. Customer is responsible for licensed operating system software and restore software, if needed to complete a repair
4. Parts and software purchased for repair are subject to their individual warranty as applied by the manufacturer.
5. Microsoft Windows® 98 operating systems may require additional configuration charges.
6. Changes in appointments should be made at least 24 hours in advance by calling (302)563-9592.

7. Mac's Resource Services reserves the right to rearrange or cancel appointments but will make every effort to accommodate customer's first choice of date and time.

8. Additional charges apply for required (or optional) parts and/or hardware and software upgrades needed to complete the requested service.

9. Parts and software purchased for repair are subject to their individual warranty as applied by the manufacturer.

10. Mac's Resource Services guarantees the workmanship of the requested service for seven days following the date the service was performed. Subsequent reconfiguration or changes and modifications to the computers or products serviced void the labor warranty.

11. Mac's Resource Service's service delivery is considered within 40 miles of a Mac's Resource Services location. Service labor offers must be prepaid.

Mac's Resource Services TechPro Apple Wireless Network Setup Ultimate

For Apple Desktops Laptops- $150.00
Mac's Resource Services configures your wireless network

Save time and make sure it's properly encrypted for more security

Purchase hardware.at any store and make your appointment next day *

Offer Details:

- Connect Router to existing broadband provider
- Connect Macs and PCs to the wireless Network (up to 4 computers)
- Set secure encryption on router-provided firewalls and security
- Review network settings and document for future reference
- Set up Internet Service Provider connection (requires existing subscription from ISP)
- Arrange sharing for photo, data and music files
- Review 10 Internet helpful hints on security and best practices at time of installation (up to 20 minutes)
- Connect a printer server or other wireless devices
- Connect and establish connections of VoIP adapter for Internet phone service
- Data Transfer (up to 2GB, including eligible PC files)

Terms and Conditions:

- Services sold via Mac's Resource Services may be subject to geographical limitation, such as rural, mountain zones, etc or technician availability
- Next day appointments may be restricted by some limited delivery areas and must be made before 3 p.m. local time
- Additional charges apply for trips, distance, or time (repair services includes up to 2 trips and under 2 hours to completed event
- This is a labor offer only. Parts sold separately
- All packages exclude specialty installations such as cabling, enterprise hardware and software or custom configurations
- All packaged offers only apply to computers running Windows XP/XP Pro, Windows Vista versions and Mac OS X or higher
- Upgrades and digital products must be compatible with system and software
- Downloading features require a high-speed internet connection
- Products must be in good working order at time of service delivery
- Flat-rate repairs are not included in with packaged services
- VPN/ISP services require pre-determined support documentation prior to installation

- Adult (over 18) must be present during the appointment

Mac's Resource Services TechPro Apple Mac Desktop or Notebook Setup & Connection Ultimate

For Apple Desktops Laptops- $250.00
Mac's Resource Services can get you, your relative or favorite freshman hooked up, booted up and ready.

Select packages to help you connect to the internet, send emails and Instant Messages in no time.

Offer Details:

- Unbox and set up Mac (and monitor, on desktops)

- Run startup routines and registration

- Set updates and security

- Custom configuration of user accounts and startup settings

- Review 10 Internet security best practices

- Connect peripheral devices (Digital Camera/Printer/MP3/iPod)

- Install licensed security software on computer

- Set up email

- Set up Internet access with existing ISP account

- Connect to existing network

- Provide 20-minute Q&A mini tour of desktop options

- Connect a new wireless network router to the new Mac

- 30-day TechProLive phone or remote assistance support

- Data transfer (up to 2GB, including eligible PC files)

Terms and Conditions:

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- Next day appointments may be restricted by some limited delivery areas and must be made before 3 p.m. local time

- Additional charges apply for trips, distance, or time (repair services includes up to 2 trips and under 2 hours to completed event

- This is a labor offer only. Parts sold separately

- All packages exclude specialty installations such as cabling, enterprise hardware and software or custom configurations

- All packaged offers only apply to computers running Windows XP/XP Pro, Windows Vista versions and Mac OS X or higher

- Upgrades and digital products must be compatible with system and software

- Downloading features require a high-speed internet connection

- Products must be in good working order at time of service delivery
- Flat-rate repairs are not included in with packaged services
- VPN/ISP services require pre-determined support documentation prior to installation
- Adult (over 18) must be present during the appointment

Mac's Resource Services TechPro Apple Repair Service

For Apple Desktops Laptops- $300.00
Computer on the blink?
Need someone to help you get you over the rough spots? Hire our service technician at one flat-rate labor price, plus save 50% on service or repair of additional computers during the same visit.

There are no hourly charges for this package, even if we have to come out a second time to finish the requested service. (Required parts and software additional.)

Flat-rate service and repair examples:

- We specialize in on-site assistance, troubleshooting, service, and repairs.
- Diagnose and troubleshoot problems; recommend hardware repairs or software adjustments.
- Provide guidance for the purchase of required hardware or software.
- Reboot the technology and make sure it's running smoothly again.
- Let us know what you want when you call us.

Bought new technology products?
Our service technicians install and connect a variety of digital equipment, see the Connection and Set-Up Package.

Need warranty repair?
Bring it to us! No matter where you purchased your computer, our in-store Service Centers can help. We offer fast warranty service on popular brands of Microsoft Windows® desktops and notebooks, and Apple computers. See our Warranty Repair page for more details.

Terms and Conditions:

1. An adult over the age of 18 must be present while technician is on-site.
2. Computer must be easily accessible at time of appointment.
3. Customer is responsible for licensed operating system software and restore software, if needed to complete a repair
4. Parts and software purchased for repair are subject to their individual warranty as applied by the manufacturer.
5. Microsoft Windows® 98 operating systems may require additional configuration charges.
6. Changes in appointments should be made at least 24 hours in advance by calling (302)563-9592
7. Mac's Resource Services reserves the right to rearrange or cancel appointments but will make every effort to accommodate customer's first choice of date and time.
8. Additional charges apply for required (or optional) parts and/or hardware and software upgrades needed to complete the requested service.
9. Parts and software purchased for repair are subject to their individual warranty as applied by the manufacturer.
10. Mac's Resource Services guarantees the workmanship of the requested service for seven days following the date the service was performed. Subsequent reconfiguration or changes and modifications to the computers or products serviced void the labor warranty.
11. Standard Mac's Resource Service's services delivery is considered within 40 miles of a Mac's Resource Services location. Service labor offers must be prepaid.